

Cochlear™ Nucleus® 8 Sound Processor Upgrade Order Form

PLEASE FILL OUT ALL FIELDS UNLESS INDICATED OTHERWISE.

01 Recipient Information

Name: _____

Email: _____

Phone: _____

Address: _____

Date of Birth: _____

Guardian Name (if child): _____

Gender: Male Female Non-binary Prefer not to say

Implant Side: Left Right

Preferred Language: English Spanish

Emergency Contact Name: _____

Emergency Contact Phone: _____

02 Clinic Information

Clinic Name: _____

Clinic Email: _____

Audiologist Name: _____

MD/ENT Name: _____

PO#: _____

Bill to: _____

Ship to: _____

Shipping instructions: _____

03 Payment Method

Option 1: Insurance

I will pursue the Cochlear™ Nucleus® 8 Sound Processor upgrade through Cochlear’s Reimbursement & Insurance Services. The self-pay discounted price does not apply.

Primary Insurer: _____

Primary Member ID: _____

Secondary Insurer (optional): _____

Secondary Member ID (optional): _____

Option 2: Self-pay

I will self-pay for my Nucleus 8 Sound Processor Upgrade. I will pay out of pocket and/or seek insurance reimbursement on my own.¹

I would like to trade in my existing commercially available sound processor toward this upgrade order.² Allow one commercially available Nucleus Sound Processor trade-in for each Nucleus 8 Upgrade Kit. Cannot be applied to the second sound processor option and this trade-in option is not available through Cochlear's Reimbursement & Insurance Services. Trade-in option must be declared at the time of the upgrade order and cannot be added after the upgrade has shipped.

I would like to keep my existing commercially available sound processor.



04 Nucleus® 8 Sound Processor Upgrade Kit

Select options below. The Nucleus 8 Sound Processor Upgrade Kit includes: two Rechargeable Batteries, Magnet, two Slimline Coils, Disposable Battery Rack and Cover, one card of six batteries, Y Battery Charger, Microphone Protectors (two packs of two), Earhook, and Snugfit or Hugfit™.

Hybrid externals are not included in the upgrade kit, please contact your clinician to order the appropriate Nucleus 8 components for your needs.

Nucleus 8 Sound Processor Color

Select **one**.

<input type="radio"/> Black	<input type="radio"/> White
<input type="radio"/> Grey	<input type="radio"/> Sand
<input type="radio"/> Silver	<input type="radio"/> Brown

Slimline™ Coil Color

Select **one**.

<input type="radio"/> Black	<input type="radio"/> White
<input type="radio"/> Grey	<input type="radio"/> Sand
<input type="radio"/> Silver	<input type="radio"/> Brown

Slimline Coil Cable Length

Select **two**, enter quantity. (2" recommended)

QTY	QTY
<input type="text"/>	<input type="text"/>
2" (6cm)	4" (11cm)
<input type="text"/>	<input type="text"/>
3" (8cm)	10" (25cm)

Not sure—match my current sound processor.

Rechargeable Batteries

Select **two**, enter quantity.

QTY
<input type="text"/>
Power Extend Rechargeable Battery Typically 20 hours of battery life. ³ The Nucleus 8 Sound Processor is 9.4 grams with Power Extend Battery. ⁴
<input type="text"/>
Compact Rechargeable Battery Typically 10 hours of battery life. ³ The Nucleus 8 Sound Processor is 6.9 grams with Compact Battery. ⁴
<input type="text"/>

Magnet Strength

Select **one**.

STANDARD	PROFILE™ PLUS
<input type="text"/>	<input type="text"/>
½M	½(I)
<input type="text"/>	<input type="text"/>
1M	1(I)
<input type="text"/>	<input type="text"/>
2M	2(I)
<input type="text"/>	<input type="text"/>
3M	3(I)
<input type="text"/>	<input type="text"/>
4M	4(I)
<input type="text"/>	<input type="text"/>
5M	5(I)
<input type="text"/>	<input type="text"/>
6M	

Not sure—match my current sound processor.

Earhook Size (Pack of three)

Select **one**.

<input type="text"/>
Small (Tamper Resistant)
<input type="text"/>
Small
<input type="text"/>
Medium
<input type="text"/>
Large

Snugfit or Hugfit™

Select **one**.

<input type="text"/>
Snugfit, Small
<input type="text"/>
Snugfit, Medium
<input type="text"/>
Snugfit, Large
<input type="text"/>
Hugfit, Extra Extra Small
<input type="text"/>
Hugfit, Extra Small
<input type="text"/>
Hugfit, Small
<input type="text"/>
Hugfit, Medium
<input type="text"/>
Hugfit, Large

Accessory Options

Select **one** accessory below. Exchanges allowed within 90 days of shipment.

For more accessory options, please visit the Cochlear Store at cochlearstore.com.

Power Extend Rechargeable Battery Defaults to same color as sound processor.	Nucleus 8 Aqua+ Kit ⁶ Select options to customize kit.
Compact Rechargeable Battery Defaults to same color as sound processor.	AQUA+ CABLE LENGTH (BLACK ONLY)
Disposable Battery Rack, Cover, and one card of six batteries Cover defaults to same color as sound processor.	2" (6cm) 3" (8cm)
USB Battery Charger	AQUA+ SLEEVE SIZE (MATCH TO YOUR BATTERY CHOICE)
Y Battery Charger	Power Extend Compact
CR310 Remote Control	AQUA+ MAGNET STRENGTH (BLACK ONLY)
Mini Microphone 2+	Standard ½M Profile Plus ½(I)
TV Streamer	Standard 1M Profile Plus 1(I)
	Standard 2M Profile Plus 2(I)
	Standard 3M Profile Plus 3(I)
	Standard 4M Profile Plus 4(I)
	Standard 5M Profile Plus 5(I)
	Standard 6M

Pediatric Pack

This complimentary addition, designed for our youngest recipients, includes a Kaci Koala Plush Toy, Coloring Book, Stickers, Headband, and SoftWear™ Pads. Select options below.

Add a Pediatric Pack to this order					
HEADBAND COLOR AND SIZE					
XS-Vanilla	XS-Grey	XS-Black	S-Vanilla	S-Grey	S-Black

05 Half-price Second Sound Processor Option⁵

Order a second sound processor for half off the self-pay price.

Option 1: Nucleus 8 Sound Processor

Select options below. Kit includes: Sound Processor, Battery Option, Slimline Coil, Magnet, Microphone Covers (pack of two), Y Battery Charger, and Earhook.

Configuration Choice

Select **one**.

Match upgrade sound processor to Section 04.
Skip to next section.

Different sound processor configuration.
Select one for each item in Section 05.

Nucleus 8 Sound Processor Color

Select **one**.

Black

White

Grey

Sand

Silver

Brown

Slimline™ Coil Color

Select **one**.

Black

White

Grey

Sand

Silver

Brown

Slimline Coil Cable Length

Select **one**.

2" (6cm)

4" (11cm)

3" (8cm)

10" (25cm)

Not sure—match my current sound processor.

Earhook Size (Pack of three)

Select **one**.

Small (Tamper Resistant)

Medium

Small

Large

Battery

Select **one**.

Power Extend Rechargeable Battery
Typically 20 hours of battery life³ and 9.4 grams.⁴

Compact Rechargeable Battery
Typically 10 hours of battery life³ and 6.9 grams.⁴

Disposable Battery Rack, Cover, and one card of six batteries
Typically 35 hours of battery life³ and 9.9 grams.⁴

Option 2: Kanso 2 Sound Processor

Select options below. Kit includes: Sound Processor, Home Charger, Magnet, Magnet Removal Tool, Safety Line, SoftWear™ Pads (pack of five), Headband (for pediatric recipients only), Socket Cover, Microphone Covers (pack of two), Cleaning Cloth, Screwdriver and Cleaning Brush.

Kanso 2 Sound Processor Color

Select **one**.

Black

Sandy Blonde

Slate Grey

Chocolate Brown

Silver

Safety Line

Select **one**.

Long (with Shirt Clip)

Short (with Shirt Clip)

Short Loop (with Hair Clips [pack of five])

Hair Clip Color: White Brown Black

Pediatric Only Headband

Select **one**.

XS-Vanilla

S-Vanilla

XS-Grey

S-Grey

XS-Black

S-Black

06 Ready-to-Wear

Have your Nucleus 8 Sound Processor pre-loaded with your current programs by our Cochlear Hear Always Specialists. To participate, recipient must be age 5 or older. The Ready-to-Wear service is not available for hybrid externals, and certain implant types. If your clinician decides that this option is not right for you or we are unable to program your sound processor, your Nucleus 8 Sound Processor will be shipped unprogrammed to the address you provide. For bimodal recipients with a compatible ReSound hearing aid to take advantage of smart bimodal streaming, you will need to visit your clinician to have the hearing aid and sound processor re-linked.

Ready-to-Wear

Pre-load my sound processor(s) with my current programs with Ready-to-Wear, free of charge

07 Submit Form

Email completed order form to customer@cochlear.com

Additional Comments: _____

Policy:

Return and Exchange Policy: 90-Day Trial Period. Exchanges allowed within 90 days of shipment.

Warranty: 3-years. No questions asked.

1. Please keep in mind that if you choose to self-pay for an item generally covered by insurance, you may not be able to submit a claim on your own if Cochlear is contracted with your private insurance provider. Visit www.cochlear.com/us/insurancelist to see if Cochlear is contracted with your insurance provider. If Cochlear is contracted with your insurance provider, we suggest placing your order through Cochlear's Reimbursement and Insurance Services.
2. You may trade in one (1) commercially available Nucleus Sound Processor when you choose to self-pay. This offer excludes upgrade orders placed through Reimbursement & Insurances Services. Limit 1 trade-in per upgrade device.
3. Battery life varies for every user, according to the age of the battery, programs used each day, your implant type, the thickness of skin covering your implant, and the size and type of battery. Typical expected battery life is calculated using default map settings used with a CI600 Series or CI500 Series implant.
4. Cochlear Limited 2022. D1998842. CP1110 Technical Specifications
5. Second Sound Processor Option: Available within 90 days of upgrade order. No trade-in.
6. The Cochlear Nucleus 8 Sound Processor is dust and water resistant to level IP68 of the International Standard IEC60529. The Nucleus 8 Sound Processor with Aqua+ is dust and water resistant to level of IP68 of the International Standard IEC60529 when you use a Cochlear Power Extend Rechargeable Battery Module or Cochlear Compact Rechargeable Battery Module. The Nucleus 8 Sound Processor with Aqua+ can be continuously submerged under water to a depth of up to 3 meters for up to 2 hours. The Aqua+ accessory should be used when participating in prolonged water activities. Refer to the relevant user guide for more information.

For more information on terms and conditions, please visit www.cochlear.com/us/nucleusupgrade.

For compatibility information visit www.cochlear.com/compatibility.

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www.cochlear.com/us/upgrade • 800 587 6927 • customer@cochlear.com

Recipient Name: _____

