

Cochlear™ Nucleus® Kanso® 2 Sound Processor Upgrade Order Form

PLEASE FILL OUT ALL FIELDS UNLESS INDICATED OTHERWISE.

01 Recipient Information

Name: _____

Email: _____

Phone: _____

Address: _____

Date of Birth: _____

Guardian Name (if child): _____

Gender: Male Female Non-binary Prefer not to say

Implant Side: Left Right

Preferred Language: English Spanish

Emergency Contact Name: _____

Emergency Contact Phone: _____

02 Clinic Information

Clinic Name: _____

Clinic Email: _____

Audiologist Name: _____

MD/ENT Name: _____

PO#: _____

Bill To: _____

Ship To: _____

Shipping Instructions: _____

03 Payment Method

Option 1: Insurance

I will pursue the Cochlear™ Kanso® 2 Sound Processor upgrade through Cochlear’s Reimbursement & Insurance Services. The self-pay discounted price does not apply.

Insurer: _____

Member ID: _____

Secondary Insurer (optional): _____

Secondary Member ID (optional): _____

Option 2: Self-pay

I will self-pay for my Kanso 2 Sound Processor Upgrade. I will pay out of pocket and/or seek insurance reimbursement on my own.¹

I would like to trade in my existing commercially available sound processor toward this upgrade order.² Allow one commercially available Nucleus Sound Processor trade-in for each Kanso 2 Upgrade Kit. Cannot be applied to the second sound processor option and this trade-in option is not available through Cochlear's Reimbursement & Insurance Services. Trade-in option must be declared at the time of the upgrade order and cannot be added after the upgrade has shipped.

I would like to keep my existing commercially available sound processor.

04 Nucleus® Kanso® 2 Sound Processor Upgrade Kit

Select options below. Kit includes: Magnet, Home Charger, Portable Charger, Socket Cover, Safety Line (pack of two), SoftWear™ Pads (pack of five), Magnet Removal Tool, Cleaning Cloth, Screwdriver and Cleaning Brush, Microphone Covers (two packs of two) and optional Halo Accessory.

Kanso 2 Sound Processor Color

Select **one**.

<input type="radio"/> Black	<input type="radio"/> Sandy Blonde
<input type="radio"/> Slate Grey	<input type="radio"/> Chocolate Brown
<input type="radio"/> Silver	

Magnet Strength

Select **one**.

STANDARD	PROFILE™ PLUS
<input type="radio"/> ½M	<input type="radio"/> ½(I)
<input type="radio"/> 1M	<input type="radio"/> 1(I)
<input type="radio"/> 2M	<input type="radio"/> 2(I)
<input type="radio"/> 3M	<input type="radio"/> 3(I)
<input type="radio"/> 4M	<input type="radio"/> 4(I)
<input type="radio"/> 5M	<input type="radio"/> 5(I)
<input type="radio"/> 6M	

Not sure—match my current sound processor.

Accessory Options

Select **one** accessory below. Exchanges allowed within 90 days of shipment.

For more accessory options, please visit the Cochlear Store at [cochlearstore.com](https://www.cochlearstore.com).

<input type="radio"/> Home Charger	Kanso 2 Aqua+ Kit⁵ Select options to customize kit. Kit includes: Kanso 2 Aqua+ Sleeves (two), Cochlear Nucleus Activity Kity Case, Nucleus Safety line, and Kanso 2 Headband.
<input type="radio"/> Short (12") Portable Charger	
<input type="radio"/> Long (20") Portable Charger	
<input type="radio"/> CR310 Remote Control	
<input type="radio"/> Mini Microphone 2+	
<input type="radio"/> TV Streamer	

AQUA+ HEADBAND SIZE (BLACK ONLY)

<input type="radio"/> Extra Small	<input type="radio"/> Medium
<input type="radio"/> Small	<input type="radio"/> Large

Pediatric Pack

This complimentary addition, designed for our youngest recipients, includes a Kaci Koala Plush Toy, Coloring Book, Stickers, Headband, and SoftWear Pads. Select options below.

Add a Pediatric Pack to this order

HEADBAND COLOR AND SIZE

<input type="radio"/> XS-Vanilla	<input type="radio"/> XS-Grey	<input type="radio"/> XS-Black	<input type="radio"/> S-Vanilla	<input type="radio"/> S-Grey	<input type="radio"/> S-Black
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www.cochlear.com/us/upgrade • 800 587 6927 • customer@cochlear.com

Patient Name: _____

05 Half-price Second Sound Processor Option⁴

Order a second sound processor for half off the self-pay price.

Option 1: Nucleus 8 Sound Processor

Select options below. Kit includes: Sound Processor, Battery Option, Slimline Coil, Magnet, Microphone Covers (pack of two), Y Battery Charger, and Earhooks.

Nucleus 8 Sound Processor Color

Select **one**.

<input type="radio"/> Black	<input type="radio"/> White
<input type="radio"/> Grey	<input type="radio"/> Sand
<input type="radio"/> Silver	<input type="radio"/> Brown

Slimline™ Coil Color

Select **one**.

<input type="radio"/> Black	<input type="radio"/> White
<input type="radio"/> Grey	<input type="radio"/> Sand
<input type="radio"/> Silver	<input type="radio"/> Brown

Slimline Coil Cable Length

Select **one**.

<input type="radio"/> 2" (6cm)	<input type="radio"/> 4" (11cm)
<input type="radio"/> 3" (8cm)	<input type="radio"/> 10" (25cm)
Not sure—match my current sound processor.	

Earhook Size (Pack of three)

Select **one**.

<input type="radio"/> Small (Tamper Resistant)	<input type="radio"/> Medium
<input type="radio"/> Small	<input type="radio"/> Large

Battery

Select **one**.

Power Extend Rechargeable Battery Typically 20 hours of battery life. ⁵ The Nucleus 8 Sound Processor is 9.4 grams with Power Extend Battery. ⁶
Compact Rechargeable Battery Typically 10 hours of battery life. ⁵ The Nucleus 8 Sound Processor is 6.9 grams with Compact Battery. ⁶
Disposable Battery Rack and one card of six batteries Typically 35 hours of battery life. ⁵ The Nucleus 8 Sound Processor is 9.9 grams with a Disposable Battery Rack, Battery and Cover. ⁶

Option 2: Kanso 2 Sound Processor

Select options below. Kit includes: Sound Processor, Home Charger, Magnet, Magnet Removal Tool, Safety Line, SoftWear™ Pads (pack of five), Headband (for pediatric recipients only), Socket Cover, Microphone Covers (pack of two), Cleaning Cloth, Screwdriver and Cleaning Brush.

Configuration Choice

Select **one**.

<input type="radio"/> Match upgrade sound processor to Section 04. Skip to next section.
<input type="radio"/> Different sound processor configuration. Select one for each item in Section 05.

Kanso 2 Sound Processor Color

Select **one**.

<input type="radio"/> Black	<input type="radio"/> Sandy Blonde
<input type="radio"/> Slate Grey	<input type="radio"/> Chocolate Brown
<input type="radio"/> Silver	

Safety Line

Select **one**.

<input type="radio"/> Long (with Shirt Clip)
<input type="radio"/> Short (with Shirt Clip)
<input type="radio"/> Short Loop (with Hair Clips [pack of five])
Hair Clip Color: <input type="radio"/> White <input type="radio"/> Brown <input type="radio"/> Black

Pediatric Only Headband

Select **one**.

<input type="radio"/> XS-Vanilla	<input type="radio"/> S-Vanilla
<input type="radio"/> XS-Grey	<input type="radio"/> S-Grey
<input type="radio"/> XS-Black	<input type="radio"/> S-Black

06 Ready-to-Wear

Have your Kanso 2 Sound Processor pre-loaded with your current programs by our Cochlear Hear Always Specialists. To participate, recipient must be age 5 or older. The Ready-to-Wear service is not available for hybrid externals, and certain implant types. If your clinician decides that this option is not right for you or we are unable to program it, your Kanso 2 Sound Processor will be shipped unprogrammed to the address you provide. For bimodal recipients with a compatible ReSound hearing aid to take advantage of smart bimodal streaming, you will need to visit your clinician to have the hearing aid and sound processor re-linked.

Ready-to-Wear

Pre-load my sound processor(s) with my current programs with Ready-to-Wear, free of charge

07 Submit Form

Email completed order form to customer@cochlear.com

Additional Comments: _____

Policy:

Return and Exchange Policy: 90-Day Trial Period. Exchanges allowed within 90 days of shipment.

Warranty: 3-years. No questions asked.

1. Please keep in mind that if you choose to self-pay for an item generally covered by insurance, you may not be able to submit a claim on your own if Cochlear is contracted with your private insurance provider. Visit www.cochlear.com/us/insurancelist to see if Cochlear is contracted with your insurance provider. If Cochlear is contracted with your insurance provider, we suggest placing your order through Cochlear's Reimbursement and Insurance Services.
2. You may trade in one (1) commercially available Nucleus Sound Processor when you choose to self-pay. This offer excludes upgrade orders placed through Reimbursement & Insurances Services. Limit 1 trade-in per upgrade device.
3. The Kanso 2 Sound Processor is dust and water resistant to level of IP68 of the International Standard IEC60529. The Kanso 2 Sound Processor with Aqua+ is dust and water resistant to level of IP68 of the International Standard IEC60529. This water protection rating means that the sound processor with the Aqua+ can be continuously submerged under water to a depth of up to 3 meters (9 feet and 9 inches) for up to 2 hours. The Aqua+ accessory should be used when participating in prolonged water activities.
4. Second Sound Processor Option: Available within 90 days of upgrade order. No trade-in.
5. Battery life varies for every user, according to the age of the battery, programs used each day, your implant type, the thickness of skin covering your implant, and the size and type of battery. Typical expected battery life is calculated using default map settings used with a CI600 Series or CI500 Series implant.
6. Cochlear Limited 2022. D1998842. CP1110 Technical Specifications

For more information on terms and conditions, please visit www.cochlear.com/us/nucleusupgrade.

The Kanso 2 Sound Processor is compatible with the Nucleus Profile Plus, Nucleus Profile Series, CI500 Series, CI24RE (Freedom) Series, CI24R and CI24M implants. The Kanso 2 Sound Processor will not be compatible with the Nucleus@ 22 (N22) Implant due to the Kanso 2 Sound Processor's size and coil type.

For compatibility information visit www.cochlear.com/compatibility.

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