

FOR PROFESSIONALS



Your patient, your care, anywhere

Cochlear™ Remote Care for Baha® 6 Max Sound Processors



Remote Care solutions are part of Cochlear Connected Care

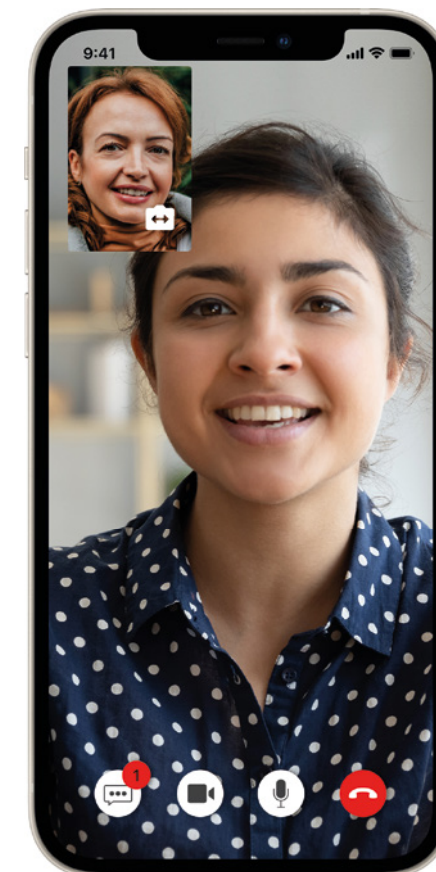
Remote Assist is a convenient way to remotely program and adjust your patients' devices, directly within your fitting software.

Quality care, anywhere

With Cochlear™ Remote Care, you can offer your patients the convenience of quality hearing care without the need to visit the clinic. You have the flexibility to manage patient progress remotely and the ability to offer care to more patients, including those who may be limited by location, health, mobility, or work and family responsibilities.

Cochlear Remote Assist

One of our Remote Care offerings is Remote Assist for Baha® 6 Max Sound Processors, which allows you to support your patients' progress in a whole new way. With Remote Assist, you can remotely program Baha 6 Max Sound Processors according to the activity planned, including first fittings for upgrades and processor replacements for both adults and paediatric patients. This means you can connect with your patients via video appointment in the Baha Fitting Software and optimize their hearing outcomes just as you would in a face-to-face visit.

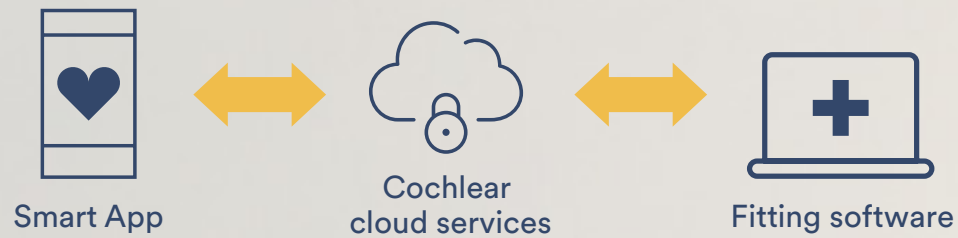


Remote Care

How it works

- 1 At the time of the scheduled appointment, you call the patient via the Remote Assist function in Baha Fitting Software 6.1 or later.
- 2 The patient can simply answer your call on their compatible smartphone, allowing them to join a video appointment within Baha Smart App.*
- 3 Once connected, you can provide support to your patient, such as counseling and troubleshooting, just as you would in a normal clinic visit. You can also connect to their Baha 6 Max remotely to make adjustments using the functions within the fitting software, including Feedback Analyzer and BC Direct. The adjustments are applied synchronously.
- 4 When you're both happy with the outcomes, you can save the changes you have made to the processor and then exit Remote Assist by ending the call.

For more detailed information on using Remote Assist for Baha 6 Max, refer to the Baha Remote Care professional getting started guide.



Supporting patient-centered care

Personalized and consistent care

Remote Care helps you stay connected to your patients, delivering consistent care throughout their hearing journey. Remote Care solutions can be customized for each patient, empowering them to partner with you in managing their ongoing hearing health.

The reassurance of quality care

Remote Care is designed to enhance your clinical practice by combining your expertise with evidence-based solutions that can help you manage your patient base, time and resources. With more than 650,000 devices implanted, Cochlear's care solutions are based on extensive programming data and patient insight, giving you the confidence to deliver quality care remotely.

Innovative and secure care solutions

As a pioneer in implantable hearing, we know that patient expectations and preferences change over time. That's why we are committed to developing new technology and care models to help you meet their changing needs. Remote Care secure cloud technology facilitates quality care from you to your patients, while protecting their personal data through high-level encryption techniques. Offering both synchronous and asynchronous Remote Care solutions, Cochlear leads the industry in innovation.

To learn more about enrolling your clinic in Cochlear Remote Care, contact your Cochlear representative or visit www.cochlear.com



Hear now. And always

As the global leader in implantable hearing solutions, Cochlear is dedicated to helping people with moderate to profound hearing loss experience a life full of hearing. We have provided more than 600,000 implantable devices, helping people of all ages to hear and connect with life's opportunities.

We aim to give people the best lifelong hearing experience and access to innovative future technologies. We collaborate with leading clinical, research and support networks.

That's why more people choose Cochlear than any other hearing implant company.

* For compatibility information visit www.cochlear.com/compatibility.

Remote Assist for Baha is intended for a follow-up adjustment or setup of a replacement or upgrade sound processor for suitable qualified patients based on clinical judgment.

This material is intended for health professionals. If you are a consumer, please seek advice from your health professional about treatments for hearing loss. Outcomes may vary, and your health professional will advise you about the factors which could affect your outcome. Always read the instructions for use. Not all products are available in all countries. Please contact your local Cochlear representative for product information.

Cochlear Sound Processors are compatible with Apple and Android devices. Cochlear Smart Apps are available on App Store and Google Play. For compatibility information visit www.cochlear.com/compatibility.

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