

Installing/Upgrading Cochlear[™] Baha[®] Fitting Software

Links for software registration:

After registering for the software, an email will be sent to the email address that was used to register. You will want to choose **SAVE** when downloading the file. The downloaded file can be saved to a common location for use on other workstations. If you do not receive the email with the download link, check your spam/junk folder, or contact your email administrator as the email might have been blocked by security policies in place at your location.

Baha Fitting Software 4.0 SR4: This version is needed for Baha generation 3 and 4 processors. <u>https://software.cochlear.com/B8tXfr</u>

Prerequisites:

The installation will attempt to install all prerequisites. In some cases, the following prerequisites may need to be installed manually (only x86 version is required):

Note: you can download the prerequisites using the following links:

.NET 4.6.1: <u>https://www.microsoft.com/en-us/download/confirmation.aspx?id=49982</u> vcredist 2010 (x86): <u>https://www.microsoft.com/en-us/download/details.aspx?id=5555</u> vcredist 2008 (x86) https://www.microsoft.com/en-us/download/details.aspx?id=29

After installing the prerequisites, start the installation for Baha Fitting Software over. A reboot might be required.

If using in stand-alone, the SQL Server Compact Edition will need to be installed. Choose the version that works for the Operating System on the computer.

Note: you can download using this link:

https://www.microsoft.com/en-us/download/details.aspx?id=30709

Baha Fitting Software 6.0: This version will be used to program all Baha 6 Max processors. <u>https://software.cochlear.com/3UUb3Q</u>

Baha Fitting Software 5.4: This version will be used to program all Baha 5 processors. <u>https://software.cochlear.com/qHYCSe</u>

Installation Instructions:

After successfully saving the file from the download link, please **click** on the file *SetupBahaFittingSoftwareX.X.exe*. This file is generally saved in your Downloads folder

In some instances, you may be required to Right-Click on the installation file and choose Run as administrator. If you do not have this ability, please consult with your IT department for assistance. (see troubleshooting below).

The installation window will open. If applicable, it will first uninstall any previous version of Baha Fitting Software.

Please read the terms and complete as follows:

- Check: I accept the terms (required) ٠
- Check: Yes or No Do you want to participate in the program? •
- Choose your language
- Select Install to begin the installation •

COCHLEA	R SOFTWARE LICEN	ICE AGREEMENT	
To the user	of the accompanying	computer program (here	einafter referred to as "vou"):
IMPORTAN	TREAD CAREFUL	Y	·····
This docun	ent states the terms	of a legal agreement ("A	preement*) between you and
As a part o like to send application participate used produ- type, if bila operating s	f the Cochlear custom d anonymous informat ", Environment.NewL (Error logs, installed v ict key, soundprocessi eral, pure tone averagy ystem and software p	er experience improvem ion to be able to improve ine, "The following inform ersion of our software, h or type and status, age, i ge audiogram/bcdirect, o latform, memory capacit	ent program, Cochlear would future versions of the nation will be sent if you agree to ow often our software is used, hearing loss type, connection ffice system (NOAH), country, y and processor type). Cochlear
/ l'l accent	the terms		







The software will install with a progress circle. Once completed, select Exit.



BFS5.4

Troubleshooting:

In rare circumstances, you might need full administrative rights on the workstation. If this is the case, please consult your IT department for guidance.

Antivirus Software may prohibit the installation of this software and will require help from local IT.

If you receive the following screen, **Right click** the file and choose **Run as administrator**.



If you receive the following Screen, the noted prerequisites are needed.



Select the links to download the files and install the prerequisites. Please note there may be more than one file to install.

The icon is called *Cochlear Fitting Suite*. In some cases (with Noah[®] installed) a desktop icon is not installed. The software can still be accessed (in standalone mode) from the workstations *Start* menu.

The Cochlear™ Fitting Suite Screen should look like the following:



Cochlear™ Fitting Suite		Cochiar-
Baha® generation 5 sound processors	Osia® 2 Sound Processor	Baha® 6 Sound Processor
i Start	Training mode i Start	Training mode i Start

If using Noah, you may be unable to select connection interface or move around in Baha 4.0. Please do the following:

Make sure that Noah and BFS are closed.

Browse to the Noah 4 installation folder:

C:\Program Files (x86)\HIMSA\Noah 4

Find and RIGHT CLICK the following file: NOAHActiveSingleDoc.exe

Choose Properties > Compatibility Tab Click Change setting for all users Click Change high DPI settings button, Check the box for Override high DPI scaling behavior, Leave Application in the dropdown.

NOAHActiveSingleDoc.exe Properties X	NOAHActiveSingleDoc.exe Properties Only do if
Choose the high DPI settings for this program.	Choose the high DPI settings for this program. problems
Program DPI	Program DPI
Use this setting to fix scaling problems for this program instead of the one in Settings <u>Open Advanced scaling settings</u>	Use this setting to fix scaling problems for this program instead of the one in Settings <u>Open Advanced scaling settings</u>
A program might look blurry if the DPI for your main display changes after you sign in to Windows. Windows can try to fix this scaling problem for this program by using the DPI that's set for your main display when you open this program.	A program might look blurry if the DPI for your main display changes after you sign in to Windows. Windows can try to fix this scaling problem for this program by using the DPI that's set for your main display when you open this program.
Use the DPI that's set for my main display when	Use the DPI that's set for my main display when
I signed in to Windows $$	I signed in to Windows $$
Learn more	Learn more
High DPI scaling override	High DPI scaling override
✓ Override high DPI scaling behavior.	Override high DPI scaling behavior. Scaling performed by:
beamy performed by:	

Note: Only check Program DPI if continuing to have problems.

• In some cases, it may be required to check the Use this setting to fix scaling problems for this program instead of the one in Settings box as well.