

Installing/Upgrading Cochlear™ Baha® Fitting Software

Links for software registration:

After registering for the software, an email will be sent to the email address that was used to register. You will want to choose **SAVE** when downloading the file. The downloaded file can be saved to a common location for use on other workstations. If you do not receive the email with the download link, check your spam/junk folder, or contact your email administrator as the email might have been blocked by security policies in place at your location.

Baha Fitting Software 6.0: This version will be used to program all Baha 6 Max processors.

<https://software.cochlear.com/3UUb3Q>

Baha Fitting Software 5.4: This version will be used to program all Baha 5 processors.

<https://software.cochlear.com/qHYCSe>

Baha Fitting Software 4.0 SR4: This version is needed for Baha generation 3 and 4 processors.

<https://software.cochlear.com/B8tXfr>

Prerequisites:

The installation will attempt to install all prerequisites. In some cases, the following prerequisites may need to be installed manually (only x86 version is required):

Note: you can download the prerequisites using the following links:

.NET 4.6.1: <https://www.microsoft.com/en-us/download/confirmation.aspx?id=49982>

vc redistrib 2010 (x86): <https://www.microsoft.com/en-us/download/details.aspx?id=5555>

vc redistrib 2008 (x86) <https://www.microsoft.com/en-us/download/details.aspx?id=29>

After installing the prerequisites, start the installation for Baha Fitting Software over. A reboot might be required.

If using in stand-alone, the SQL Server Compact Edition will need to be installed. Choose the version that works for the Operating System on the computer.

Note: you can download using this link:

<https://www.microsoft.com/en-us/download/details.aspx?id=30709>

Installation Instructions:

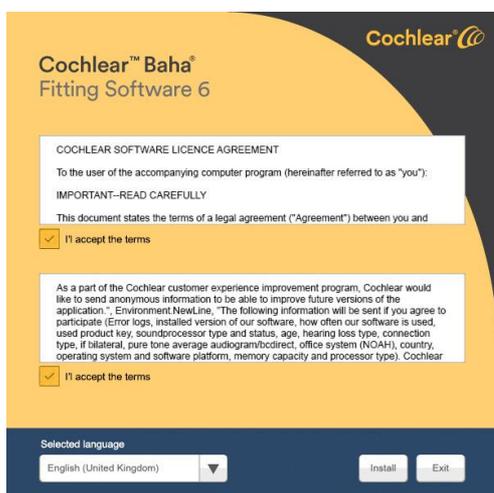
After successfully saving the file from the download link, please **click** on the file *SetupBahaFittingSoftwareX.X.exe*. This file is generally saved in your *Downloads* folder

In some instances, you may be required to **Right-Click** on the installation file and choose **Run as administrator**. If you do not have this ability, please consult with your IT department for assistance. (see troubleshooting below).

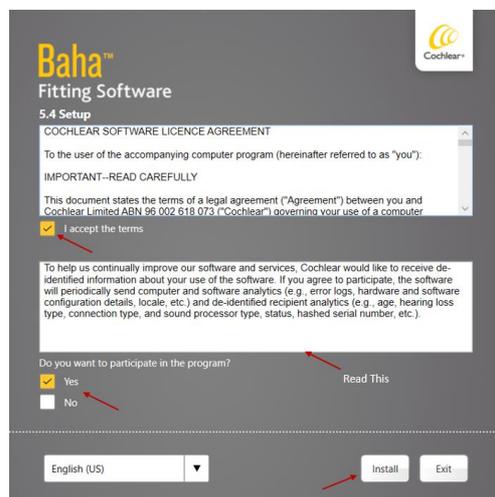
The installation window will open. If applicable, it will first uninstall any previous version of Baha Fitting Software.

Please read the terms and complete as follows:

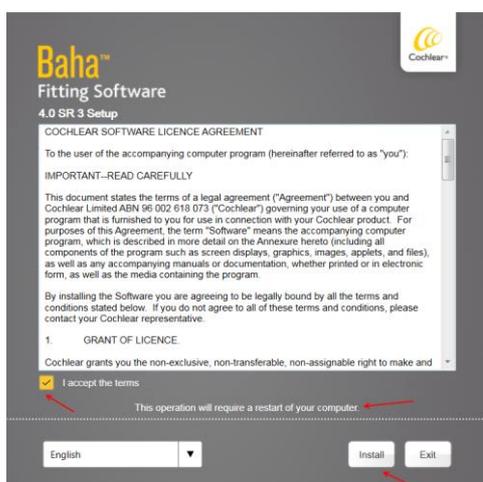
- **Check:** *I accept the terms* (required)
- **Check:** Yes or No Do you want to participate in the program?
- **Choose** your language
- **Select** *Install* to begin the installation



BFS6.0



BFS5.4



BFS4.0SR4

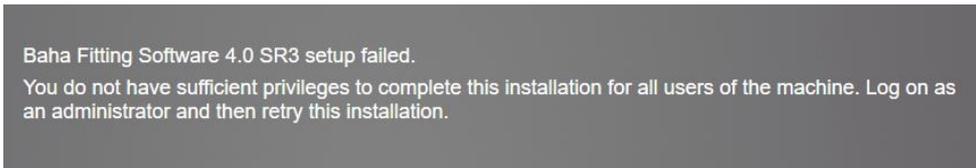
The software will install with a progress circle. Once completed, select **Exit**.

Troubleshooting:

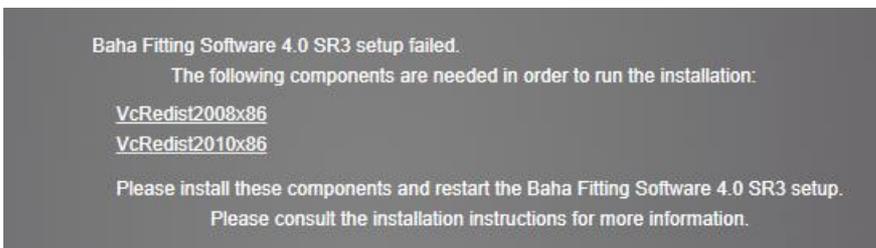
In rare circumstances, you might need full administrative rights on the workstation. If this is the case, please consult your IT department for guidance.

Antivirus Software may prohibit the installation of this software and will require help from local IT.

If you receive the following screen, **Right click** the file and choose **Run as administrator**.



If you receive the following Screen, the noted prerequisites are needed.

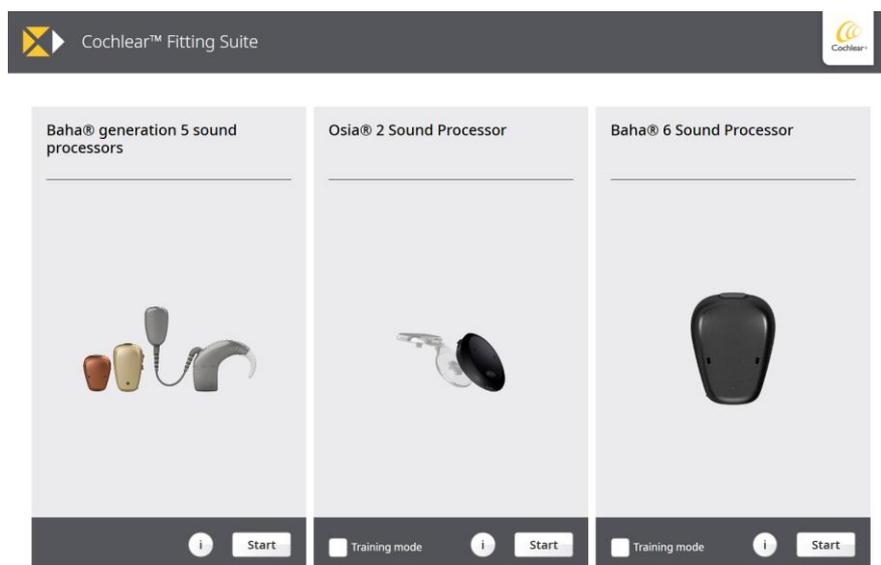


Select the links to download the files and install the prerequisites. Please note there may be more than one file to install.

The icon is called *Cochlear Fitting Suite*. In some cases (with Noah® installed) a desktop icon is not installed. The software can still be accessed (in standalone mode) from the workstations *Start* menu.



The Cochlear™ Fitting Suite Screen should look like the following:



If using Noah, you may be unable to select connection interface or move around in Baha 4.0. Please do the following:

Make sure that Noah and BFS are closed.

Browse to the Noah 4 installation folder:

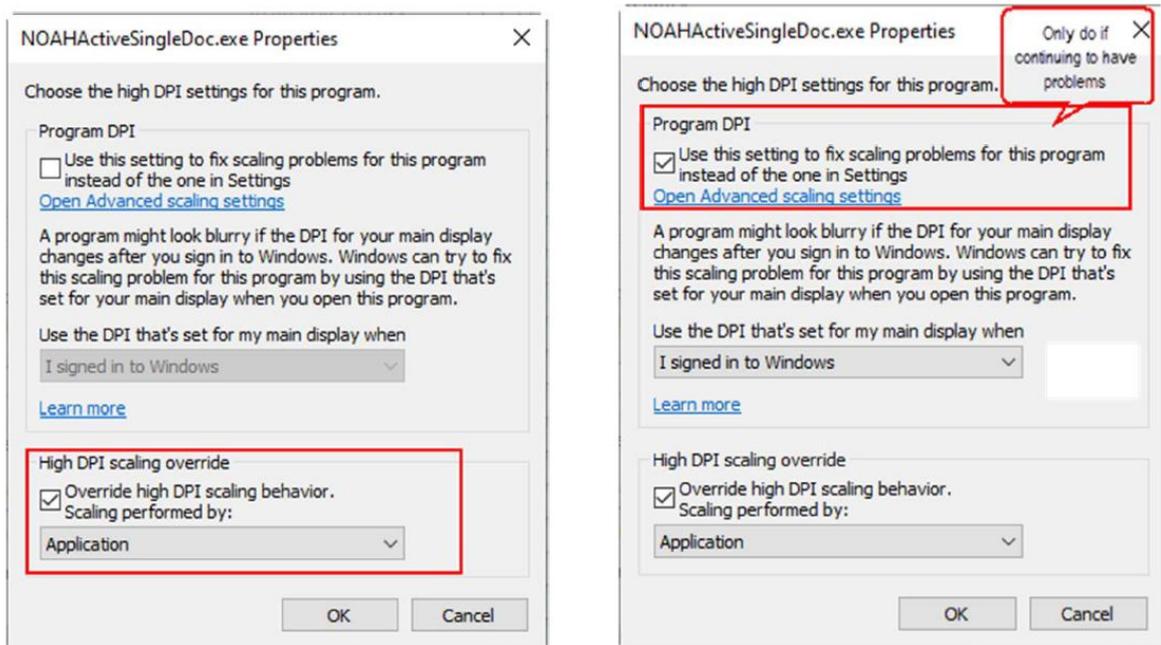
C:\Program Files (x86)\HIMSA\Noah 4

Find and **RIGHT CLICK** the following file: NOAHActiveSingleDoc.exe

Choose **Properties > Compatibility Tab**

Click **Change setting for all users**

Click **Change high DPI settings** button, Check the box for **Override high DPI scaling behavior**, Leave **Application** in the dropdown.



Note: Only check **Program DPI** if continuing to have problems.

- In some cases, it may be required to check the **Use this setting to fix scaling problems for this program instead of the one in Settings** box as well.