

SETUP GUIDE

Cochlear™ Baha® 5 Smart App for iPhone



Benefits of using the Cochlear™ Baha® 5 Smart App

- Control your Baha 5 sound processor directly from your smartphone.
- Personalise your hearing experience.
- Receive assistance and get handy operating tips.
- Locate a lost sound processor.



How to download the Cochlear™ Baha® 5 Smart App

The Cochlear™ Baha® 5 Smart App is free to download from App Store in approved markets.

Compatibility:

The Baha 5 Smart App works together with the Baha 5 Sound Processor, Baha 5 Power, and Baha 5 SuperPower.

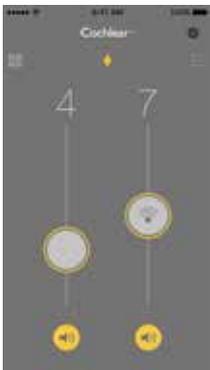
The Baha 5 Smart App is verified on iPhone, iPad and iPod touch running iOS 9.1.
Refer to www.cochlear.com for full device and iOS compatibility.



Baha 5 Smart



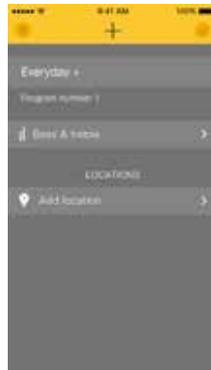
Overview - The Baha 5 Smart App lets you...



Adjust the volume and treble/bass on your sound processor(s) and Cochlear™ Wireless Accessories.



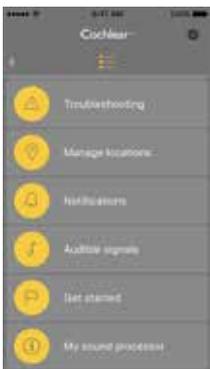
Change programs on your sound processor(s) and activate wireless streaming.



Create personalised programs (Program+) with treble and bass adjustments.



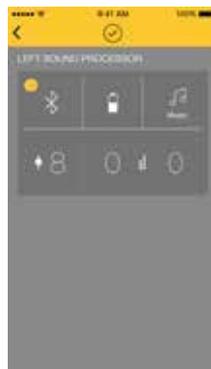
Link a Program+ to specific locations.



Access support information and daily living tips for your sound processor(s).



Locate lost sound processor(s).



Get an instant snapshot of your sound processor status.



View sound processor information and usage.

Support

For further support about the Baha 5 Smart App, view the in-app tutorial or visit cochlear.com. For full Terms of Use, read the About section in Settings.

Cochlear™ Baha® 5 Smart App for iPhone

How to pair and connect your sound processor to the Baha 5 Smart App

Pairing your iPhone to your sound processor

Before you start pairing...

- make sure your sound processor has a fresh battery
- completely close any open apps by double-clicking your iPhone Home button and swipe up each app
- turn off any wireless accessories

- 1 Ensure your Baha 5 sound processor is turned off.
- 2 On your iPhone, go to Settings -> General -> Accessibility
- 3 Turn on your Baha 5 sound processor to make it discoverable for 120 seconds. When pairing to two sound processors, turn them on simultaneously.
- 4 On your iPhone, tap Hearing Aids. If Bluetooth is turned off, tap to turn it on.
- 5 Your iPhone will now start searching for your sound processor. This may take some time.
- 6 Tap the name of the sound processor, once it appears. If you are pairing bilateral sound processors, only one name will appear together with R + L.
- 7 When the pairing window appears, accept the pairing request (or pairing requests if pairing with bilateral sound processors).
- 8 **Important** Wait (and do not leave the pairing screen) for pairing confirmation to be heard before proceeding. A series of 6 beep tones will be heard, followed by a ripple tone approximately 20 seconds later (or wait for 120 seconds to be certain that the process has been completed).
- 9 Once paired, proceed with starting and connecting the Baha 5 Smart App.

Connecting the Baha 5 Smart App to your sound processor

Before starting the Baha 5 Smart App, make sure pairing was confirmed, and your sound processor has a fresh battery and is switched on. Simply tap the Baha 5 Smart App icon on your mobile device to activate the app. An entry flow will begin:

- 1 Read through the Terms of Use.
- 2 Read through the introductory tutorial slides.
- 3 Select to connect now or run in demo mode.
- 4 If you chose to connect, please wait for the Baha 5 Smart App to connect to and read your sound processor data. A progress bar will be presented.
- 5 You're ready to run the Cochlear Baha 5 Smart App.

If the connection is lost

Completely close the app by double-clicking your iPhone Home button and swipe up the Baha 5 Smart App. Then start the app again.

If the connection is still lost, completely close the Baha 5 Smart App and unpair your sound processor from your iPhone. Then repeat the pairing and connecting sequences.

Unpairing your sound processor from your iPhone.

- 1 On your device, tap Settings > General > Accessibility > Hearing Aids.
- 2 Under Devices, tap the name of your sound processor.
- 3 Tap 'Forget this device'.

Note: You may need to turn off and on Bluetooth.

Refit

There are some instances where your personalised programs and stored locations will be removed from the app. They are:

- If you have a follow-up with a hearing care professional and make changes to your program.
- If you pair a sound processor with a different serial number to your iPhone (eg after service and repair).
- If you manually pair a wireless accessory to your sound processor.