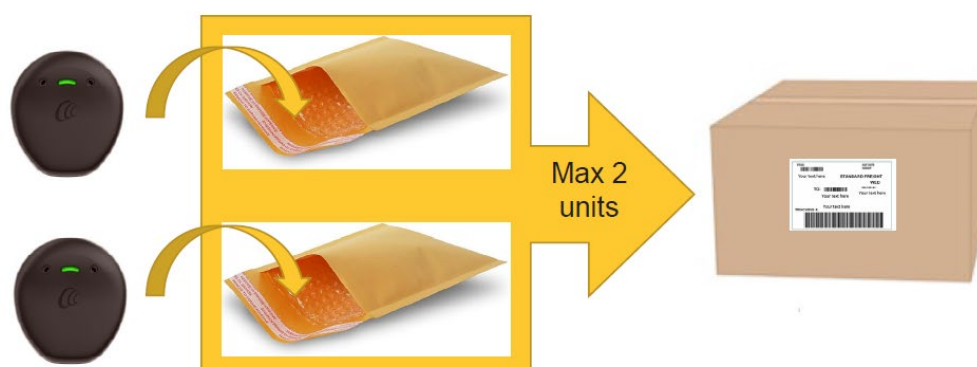


## Instructions for the return of Cochlear™ Nucleus® Kanso® 2 Sound Processors

The Kanso 2 Sound Processor has an integrated lithium ion battery which cannot be removed by end users for shipping. When shipping the Kanso 2 Sound Processor, it is important to follow the guidelines and regulations outlined by the International Air Transport Association (IATA). To ensure that you remain compliant with IATA regulations, please follow the instructions below when returning Kanso 2 Sound Processors.

### Instructions

- A maximum of 2 devices can be returned in a single shipment from recipients, clinics or distributors.
  - Crushed or leaking devices do not need to be returned, as they cannot be shipped via air transport.
- For multiple units of Kanso 2 Sound Processors, package the devices by following the instructions below:
  - Pack each device in a separate padded bag.
  - Place individually packed devices into a rigid 2-ply cardboard box for transport. A maximum of two units can be placed in one shipping box.
  - Send it to the address instructed by your local Cochlear representative.



Should you have any questions, please contact your local Cochlear representative.

This material is for professional use. If you are a consumer, please seek advice from your health professional about treatments for hearing loss. Outcomes may vary, and your health professional will advise you about the factors which could affect your outcome. Always read the instructions for use. Not all products are available in all countries. Please contact your local Cochlear representative for product information.

Cochlear, Hear now. And always, Nucleus, Profile and the elliptical logo are either trademarks or registered trademarks of Cochlear Limited.

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