

SHAREHOLDER COMMUNICATIONS POLICY

The Board aims to ensure that all shareholders are informed of major developments affecting Cochlear through regular shareholder communication. These include the annual and half yearly reports and the distribution of specific material covering major transactions and events.

Provision of Written Information

The Company's Annual Report is the major piece of written communication provided to shareholders each year. In addition to meeting all formal requirements, the Annual Report shall be:

Informative. The Report will contain information that assists shareholders to understand how the Company's financial results were achieved, the nature of the relationship between the Company and its employees and how the Company and its products interact with the community and with issues of contemporary importance.

Available. The report will be made easily available to shareholders and other stakeholders in a timely manner.

In accordance with the ASX Listing Rules, the Company adheres to the continuous disclosure requirements, and will promptly release to the Australian Securities Exchange all relevant communications (including release announcements, media releases, presentations, briefings and statements of importance).

Electronic Communications

The Company's website will:

- Be updated to reflect any information released to the Australian Securities Exchange as soon as practicable after the event; and
- Be a repository for relevant documents including the Annual Report, media releases, company policies and similar documents.

Access to Directors, Management and Advisors

Shareholders may at any time direct questions or requests for information to the Company Secretary, CEO or Chairperson.

The Board's philosophy is to encourage full participation of shareholders at the Company's General Meetings (including the Annual General Meeting) to ensure a high level of accountability and identification with Cochlear's strategy and goals.

The external auditor attends the Annual General Meeting and is available to answer questions about the conduct of the audit and the preparation of the content of the Auditor's Report.

Shareholders who are unable to attend a General Meeting of the Company to exercise their rights to ask questions may submit questions or comments in advance of the meeting. Where appropriate, questions will be answered at the meeting.

